



Statement of funding and support services Auckland PHO provides to its Primary Care network

This document provides an overview of funding and support services available to the Auckland PHO Primary Care network.

Funding received under the PHO Services Agreement

Capitation

Auckland PHO passes through 100% of capitation received by the practice network. This includes:

- Capitation (including contingent capitation)
- Very Low-Cost Access (VLCA)
- Community Services Card subsidies
- Under 14 years subsidies

Performance Capitation (6-Week Vaccination Performance)

Auckland PHO receives a portion of the \$30 million allocated nationally for 6-week immunisations completed by 3 months of age.

100% of this funding is passed through to practices and Auckland PHO provides significant support to ensure practices receive their full allocation.

Flexible Funding

Flexible funding consists of three streams: **CarePlus**, **Health Promotion**, and **Services to Improve Access (SIA)**.

CarePlus Funding (bulk funded)

- **85% of CarePlus funding** is passed directly to practices monthly, offering stability and autonomy.
- This funding supports proactive and responsive care for patients with long-term conditions or those requiring additional support.
- Practices have full co-payment flexibility with **no restrictions on patient charges**.

Auckland PHO retains a portion of funding to provide additional services, which support practices in managing their CarePlus patient populations.

SIA and Health Promotion Funding

Auckland PHO allocates a portion of these funding streams to support clinical services not funded elsewhere and to improve equitable access for patients. Funded consultations include:

- HPV screening follow-up for people with HPV 16 & 18 results
- Postnatal screening
- Sexual health "screen and treat" for people under 25 years

- Sore throat management
- Youth health
- Practice discretionary funding (bulk funding for a variety of services)
- Transport services

Additional Te Whatu Ora Programme Funding

Auckland PHO receives contract funding from **Health New Zealand | Te Whatu Ora** to support clinical service delivery.

A portion of SIA and Health Promotion funding is used to **top up** these contracts to ensure equitable and sustainable access across the year.

Programmes and services funded by Te Whatu Ora and flexible funding streams include:

- CVD risk assessment and management
- Diabetes Annual Review
- Primary Mental Health – extended GP consultations
- Palliative care
- Podiatry
- Refugee health
- Gender-affirming hormone therapy
- HPV / cervical screening

Auckland PHO **rarely applies budget caps**, ensuring equitable patient access throughout the financial year.

Other Performance-Based Funding

System Level Measures (SLM) Funding

Practices receive **full SLM allocations for Quarters 1–3**, independent of achievement. Quarter 4 payments are performance-based.

Additional contracted services and funding streams

Health Improvement Practitioner (HIP) & Health Coach Funding

- Eligible practices receive their **full FTE allocation** for HIPs and Health Coaches.
- Employment terms are flexible and negotiated by practice.
- For practices not eligible for a HIP, Auckland PHO provides a **virtual HIP brief intervention service**.

Diabetes Self-Management Education (DSME)

Auckland PHO provides **free education and support programmes** for patients and whānau. Courses are tailored in design, language, length and location to meet community and practice needs.

Primary Mental Health (M2M)

- Practices receive funding for **extended and follow up consultations** for patients presenting with mild to moderate mental health issues.
- Packages of care are available for both **rangatahi and adults**, delivered by contracted community mental health providers.

Immunisation Support, Cold Chain Accreditation, and Vaccinator Assessment

The immunisation team provides:

- Immunisation support
- Vaccinator assessment
- Cold chain accreditation and remediation for both practices and community providers.

Practice Support Services

Every practice receives ongoing clinical and practice management support.

Additional Services Funded by Auckland PHO

Auckland PHO provides the following services at **no cost** to practices:

- **PSAAP negotiation services** (via the Contractor Provider Caucus)
- **MECA representation** on the practice's behalf (funded by Auckland PHO at \$0.10 per enrolled patient)
- Foundation Standards attainment subsidies and support services, including access to policy templates and resources
- Foundation Standards assessor services
- A minimum of **three practice meetings** per year with the CEO and Clinical Director
- Group resuscitation training for all levels (available on-site for large practices)
- Professional development subsidies for practice staff – **up to \$500 per 1.0 FTE annually** (pro rata)
- Subsidies for HPV module completion and Cervical Smear Taker courses (in addition to professional development subsidies)
- Practice resources (e.g., lava lavas for sensitive examinations, newborn pēpē kete)
- Fully subsidised diagnostics licensing costs
- Police vetting services
- A Practice Support Coordinator for smoking status and brief advice support, virtual CVDRA and retinal screening referrals
- On-site training for new Practice Managers and PMS technical support
- On-site business review and support (on request)
- Onboarding and induction programmes for all practice staff
- Twice-weekly communication updates covering sector updates, reporting, funding and clinical programmes
- Facilitation and support for annual fee updates

- Enrolment training and "dummy enrolment" compliance audits
- Club pricing for products (e.g., Heidi, Interwaste, BOC Medical)
- N3 membership for discounts on a range of suppliers, including OfficeMax